



**The Chairman and Members of  
North West Area Committee.**

**Meeting: 18th July 2017**

**Item No: 9**

**PUBLIC DOMAIN REPORT**

**North West Area Complaints received via CRM**

The CRM is the system used by DCC Customer Services Centre and all departments to log and track complaints. Please see details below of the number of complaints received / investigated and closed by the North West Area Office from 1<sup>st</sup> June to 30<sup>th</sup> June:

<b><i>Type of Complaint</i></b>	<b><i>Count of Incidents</i></b>
Abandoned Bicycles or Trolleys	2
Abandoned Vehicle Inspection	1
Community Cleanups	6
Homeless Materials	1
Illegal Dumping	103
Pothole	1
Report Dog Fouling DCC	2
Report Graffiti	4
Sweep Your Street	3
Water - Miscellaneous	1
Weed Control	2
	126

It is important to note that a significant number of additional complaints were also investigated as all area staff pick up complaints when carrying out daily duties but due to lack of resources all complaints are not logged.

### Cardiffsbridge Road Enhancements

In 2016 a programme of works was commenced to improve the public domain on Cardiffsbridge Road, in Finglas. The green area adjacent to the Wellmount Road junction was enhanced with tree planting, and planters of summer blooms were placed for the summer season at the area around Dunnes Stores. These planters attracted a lot of positive comment locally and as a result have again been provided at the same location.

A further schedule of works on Cardiffsbridge Road is ongoing in 2017. Safety barriers to impede motor cycles have already been constructed at the Cardiffsbridge Avenue walkway. This week work started on the repair of the wall around the Cardiffsbridge Shops. Demolished sections have been repaired and a capping will be installed to enhance and strengthen this structure. New bollards will also be provided at the entrances to the green. Funding has also been earmarked to repair the traffic barriers on Cardiffsbridge Road, adjacent to the Berryfield Drive cul de sac. It is expected that this work will commence in September.



Cardiffsbridge Shops wall repairs and enhancements scheduled over next few weeks

### Name and Shame Update

The installation of a name and shame sign at Marewood Crescent has resulted in a very noticeable decrease in illegal dumping on the adjacent green space. The sign has also been very positively received by local residents, who have suffered the blight of illegal dumping close to their dwellings for a number of years. Following on from this a second name and shame sign has been installed at the junction of Gateway Crescent and the Ballymun Road. This location was selected for monitoring by CCTV as it has been highlighted in recent IBAL reports as being an illegal dumping hotspot, particularly around vacant dwellings on Gateway Crescent. It is hoped that this sign will have the desired effect of proving to be a deterrent to those who are engaged in illegal dumping at this location.

### Public Domain Works

A number of public domain works have either been recently completed or are ongoing in the area to enhance public safety. Further knee high wooden rails, similar to those recently installed on Griffith Road, have been installed on Beneavin Road to prevent vehicles parking

illegally, damaging grass verges and causing a slip hazard over the winter months. Barriers at Wellmount Green and Belclare Park are being modified to restrict the passage of motor cycles at speed. Railings are being installed on Cloonlara Road to discourage anti social behaviour in an area adjacent to dwellings and anti climb measures have been improved on a wall at a location in Glenties Park to tackle anti social behaviour. Recent enhancements also include a new decorative sign installed at Botanic Avenue Senior Citizens Complex, and additional planters installed at several locations in the NWA.



Knee high rails installed on Beneavin Road

#### Installation of new Summer Flower Baskets

The summer flower baskets have been a familiar sight in Finglas Village over the last few years. This year poles have been installed in two other locations in the NWA to enable the placing of summer baskets. DCC Parks arranged for the installation of removable poles at the shops on Faussagh Avenue, in Cabra. These poles are designed to allow for their removal at the end of the summer season. The baskets have now been installed and have been widely welcomed by local residents and business as a colourful enhancement to the area.

The NWA Public Domain Team worked with colleagues in the North Central Area and local businesses to install poles and baskets in Drumcondra Village. The village has been recently rejuvenated, with a number of new businesses opening and excellent development work being carried out by the local business group. It is hoped that the summer blooms will support this work and enhance the village over the summer season.



New flower baskets in Drumcondra Village and on Fassaugh Avenue in Cabra



### WEEE Recycling information

RecycleIT are a not for profit organisation who organize kerb side collections of WEEE materials throughout Dublin and surroundings areas. The organisation is very active in the NWA, with collections recently been completed in the Cabra, Phibsborough and Navan Road Areas. Collections commenced in Finglas and Ballymun on 3<sup>rd</sup> July, and will be taking place until mid-August.

<b>Row Labels</b>	<b>Quantity</b>	<b>Weight</b>
boiler	2	58
cooker	8	390
d/washer	18	769
dryer	11	398
fridge	78	3224
locker	7	243
m/wave	100	1123
monitor	35	335
oven	4	110
pc tower	161	1599
small WEEE	3525	7332
steel	35	97
tv	275	6215
w/machine	36	2397
<b>Grand Total</b>	<b>4295</b>	<b>24290</b>

Weights (kg's) of WEE collected from Cabra, Phibsborough and the Navan Road during recent collections

Individual schools or community groups can also request WEEE collections by contacting RecycleIT on 01 4578321 and [info@recycleit.ie](mailto:info@recycleit.ie)

**JOHN TWAMLEY**  
**PUBLIC DOMAIN OFFICER**